



SBM BANK KENYA TODAY

Asset Base (Kes) - 86.5B+ | Popote Agents Countrywide - 90+ | Employees - 600+ | Customers - 100,000+ | Branches - 40+



2020	PRSK Awards - 1st Runner Up Consumer Relations Campaign of the Year VISA Bankers' Awards - Affluent Usage: Best Infinite Card Usage Category MSK Awards - Marketing Realignment Through COVID-19
2021	CitiBank Performance Excellence Award (2020) World Economic Magazine Awards - Best Bank in Women Banking Kenya
2022	CitiBank Performance Excellence Award (2021) World Economic Magazine Award - Best Bank in Diversity and Inclusion World Business Outlook Awards - Best SME Bank Kenya Best Bank in Women Banking Kenya Best Gender Equality Index in diversity and Inclusion Kenya SFI Catalyst Awards - 2nd Best Bank in Promoting Gender Inclusivity
2023	Global Brands Awards - Best SME Banking Brand Best Customer Service Banking Brand Finnovex East Africa - COO of the Year East Africa Digibank Summit - Excellence in Customer Experience - CX Director Excellence in Digital Leadership - COO

OUR VALUES

Customer Centricity, Trustworthiness, Integrity, Respect, Prudence.

Extensive banking services including ATMs, Mobile Banking, Online Banking, countrywide agency banking, and a 24/7 contact centre.